Disclaimer for Serenity to Flourish services

The services provided by Rozalind Joy Neil; Serenity to Flourish & Serenity to Flourish pregnancy are **NOT a replacement for medical, nursing, physiotherapy, psychological, midwifery or obstetric care, medication and treatments.** If you have a disease, condition, disorder or diagnosis that you are receiving treatment for- please continue to consult with your doctor or medical specialist or health care provider. Please continue with prescribed medication as directed by your doctor. **Please continue to seek medical advice, support, care and treatments alongside accessing services provided by Rozalind Joy Neil and Serenity to Flourish and Serenity to Flourish pregnancy.**

I am a member of the Federation of Holistic therapies. I am expertly qualified and fully insured to provide the holistic services which are listed on my website. I provide services to women over the age of 18. You can find me on the FHT members directory for more information.

For the purposes of my business and the services I provide; Serenity to Flourish and Serenity to Flourish pregnancy I am working within the limits and professional boundaries of my expertise, training and experience. The initial and follow up holistic health consultations are documented using professional and specialised consultation forms from the Federation of Holistic therapists, the professional body with whom I am registered and who provide my insurance. During a health consultation, I may advise you to contact a health professional if I have any concerns about your health and wellbeing. **I will not diagnose a mental or physical health condition during a consultation, or treatment.** It is my duty of care as an accountable, responsible and caring professional to ensure that you are choosing my holistic services to complement any other treatment you are receiving and not as a replacement.

The paper records of health consultations and follow up treatments are documented with respect for data protection and confidentiality. The documentation is used only for the purposes of effective and high-quality service provision by Rozalind Joy Neil Serenity to Flourish & Serenity to Flourish pregnancy. I do NOT share any personal information and do not use any personal data collected during consultations for any purposes other than to provide and evaluate my holistic education services and to contact clients regarding their appointments or share important information and updates. My emails and associated client details are stored on a password protected computer that no-one else has access to and my client health records are kept in my locked office which no-one else has the keys to.

If you have a complaint about my services, please express this to me at the time so I can make any adjustments to future treatments. If you are unsatisfied with my response, you can contact the Federation of Holistic therapists directly. Thank you for taking the time to read this important information

Roz Rozalind Joy Neil

RM, MSc, BSc (Hons), Cert Ed, Dip, MFHT, FHEA